

Biomat Controller Warranty

Here are the instructions to return a controller for replacement:

Contact for an RMA. (800) 589-2800

Return to:

Richway & Fuji Bio Inc
1314 South King Street Suite 520
Honolulu, Hawaii 96814

Outside of the Box –

Your name and address – shipping address – RMA

Inside of the Box –

- **Recipient name:**
- **Recipient shipping address:**
- **Contact information to contact if there is any fee to charge.**
- **Issue with the controller in detail:**

For 3000MX, the pricing is 50% of the current controller price

For 7000MX, once we receive it, we will replace it with a recalibrated controller.

NOTE: IF OUR TECHNICIANS HAVE RECEIVED ANY OTHER ITEMS THAT DO NOT BELONG TO THIS REQUEST/ORDER, SUCH AS MAT OR OTHER ACCESSORIES, **THESE ITEMS WILL REMAIN UNTOUCHED AND WILL AUTOMATICALLY BE DESTROYED ON OUR END.**