

Biomat® Controller Warranty

Here are the instructions to return a controller for replacement:

Return to:

Richway & Fuji Bio inc 1314 South King Street Suite 520 Honolulu, Hawaii 96814

Outside of the Box -

Your name – shipping address

Inside of the Box -

- Recipient name:
- Recipient shipping address:
- Contact information to contact if there is any fee to charge.
- Issue with the controller in detail:

For 3000MX, the pricing is 50% of the current controller price For 7000MX, once we receive it, we will replace it with a recalibrated controller.

NOTE: IF OUR TECHNICIANS HAVE RECEIVED ANY OTHER ITEMS THAT DO NOT BELONG TO THIS REQUEST/ORDER, SUCH AS MAT OR OTHER ACCESSORIES, **THESE ITEMS WILL REMAIN UNTOUCHED AND WILL AUTOMATICALLY BE DESTROYED ON OUR/manufacturer/Richway END.**